

EVERYTHING YOU NEED TO KNOW ABOUT OUR PRODUCTS

1. Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

PRIOR TO TRADING COMPLEX INSTRUMENTS SUCH AS CFDs IT IS CRUCIAL THAT YOU FULLY UNDERSTAND ALL ASPECTS OF THIS PRODUCT.

2. PRODUCT

2.1. What is this product?

Type: A contract for difference (“CFD”) is a leveraged contract entered into with Tickmill Europe Ltd (ex Vipro Markets Ltd) on a bilateral basis. It allows an investor to speculate or hedge on rising or falling prices in an underlying asset through online trading platforms. It also allows clients to hedge against any future adverse market movements. An investor has the choice to buy (or go “long”) the CFD to benefit from rising underlying asset prices; or to sell (or go “short”) the CFD to benefit from falling underlying asset prices or not trade at all. The price of the CFD is derived from the price of the underlying asset price, which may be either the current (“cash”) price or a forward (“future”) price. For instance, if an investor is long a Tickmill Europe Ltd (ex Vipro Markets Ltd) CFD and the price of the underlying index rises, the value of the CFD will increase - at the end of the contract Tickmill Europe Ltd will pay the difference between the closing value of the contract and the opening value of the contract. Conversely, if an investor is long and the cash price of the underlying index falls, the value of the CFD will decrease - at the end of the contract they will pay Tickmill Europe Ltd (ex Vipro Markets Ltd) the difference between the closing value of the contract and the opening value of the contract. The leverage embedded within all CFDs has the effect of magnifying both profits and losses.

2.2. Objectives

Allows you to speculate on the price movement of an exchange rate without ever taking delivery of the underlying asset over any period. The spread, financing and exchange rate movement all determine its profitability.

The objective of the CFD is to allow an investor to gain leveraged exposure to the movement in the value of the underlying asset (whether up or down), without actually needing to buy or sell the underlying asset. The exposure is leveraged since the CFD only requires a small proportion of the contract value to be deposited as initial margin and is one of the key features of trading CFDs.

CFDs do not have an expiry date and is therefore open-ended; hence there is no recommended holding period and it is at the discretion of each individual investor to determine the most appropriate holding period based on their own individual trading strategy and objectives.

2.3. Target Market

Small to large scale retail and professional investors with knowledge and experience of the industry who feel comfortable trading complex financial markets and who want to trade with money they can afford to lose and have high risk tolerance. Prospective clients will understand the impact of and risks associated with margin trading, its key concepts along with leverage and the potential to bear losses of the entire invested capital.

Trading CFDs offer access to a range of markets. When trading CFDs, you have the ability to diversify your trading strategies as well as take advantage of different opportunities across global markets.

Available 24/5 - from Monday 00:00 to Friday 24:00 (MT4 server time). For more details on the trading hours per type of instrument please visit: <https://www.vipromarkets.com/trading-conditions/account-types/pro-account/>

3. What are the risks and what could I get in return?



Trading CFDs on margin carries a high level of risk and may not be suitable for everybody. The high degree of leverage can work against you as well as for you. Before deciding to trade Contracts for Difference (CFDs), you should carefully consider your trading objectives, level of experience and risk appetite. It is possible for you to lose your entire invested capital (deposit), therefore you should not deposit money that you cannot afford to lose and if there is a sudden adverse movement in the market you may be required to deposit additional funds at short notice to maintain your positions. You should be aware of all the risks associated with CFDs and seek independent advice if you require further clarification. Please ensure you fully understand the risks and take appropriate care to manage your risk.

This risk indicator is a guide to the level of risk of CFDs compared with other financial products. It shows how likely this product will lose money because of market movements. We have classified this product as 7 out of 7 which is the highest risk class. This rates the potential losses from future performance of the product at a very high level.

4. Performance Scenarios

This key information document applies to any CFD. For each trade you enter, you will be responsible for choosing the CFD instrument, when you open and close, the size (risk) and whether to use any risk mitigation features (such as stop loss orders).

Example: Client with £1,000 in their account with 100 to 1 leverage trading product with 1% margin requirement (Individual Tax liability is the responsibility of the client):

Favourable Scenario: Client Buys 1 lot of GBPUSD at 1.2500. Price moves up to 1.2605 so client closed the position and makes $100,000 \times (1.2605 - 1.2500) = \$1,050 = \text{£}840$. So, the client has made a profit of **84%**.

Moderate Scenario: Client Buys 1 lot of GBPUSD at 1.2500. Price moves down to 1.2400 so client closed the position and loses $100,000 \times (1.2400 - 1.2500) = -\$1000 = -\text{£}800$ So the client has made a loss of **80%**.

Unfavourable Scenario: Client Buys 1 lot of GBPUSD at 1.2500. Price moves down to 1.2380 so client closed the position and loses $100,000 \times (1.2380 - 1.2500) = -\$1,200 = -\text{£}960$ So the client has made a loss of **96%**.

5. What happens if Tickmill Europe Ltd is unable to pay out?

In the unlikely event that Tickmill Europe Ltd (ex Vipromarkets Ltd) was to go into liquidation and we are not able to pay you what is owed, you could lose your entire investment. However, Tickmill Europe Ltd segregates all retail client funds from its own money in accordance with CySEC's Safeguarding of Clients' funds rules. Furthermore, Tickmill Europe Ltd is a member of the Investor Compensation Fund ("ICF") for the Clients of Cyprus Investment Firms ("CIFs"), under the Provision of Investment Services, the Exercise of Investment Activities, the Operation of Regulated Markets and Other Related Matters Law 144(I)/2007, as subsequently amended from time to time ("the Law"). In such case, the Investor Compensation Fund (ICF) will protect eligible clients to a maximum of 20,000 EUR per client. See <https://www.vipromarkets.com/wp-content/uploads/Investor-Compensation-Fund.pdf>.

6. What are the costs?

Trading a CFD on an any underlying asset in Tickmill Europe Ltd incurs the following costs:

CFDs on Currencies, indices, commodities, bonds, cryptocurrencies			
	Classic	Pro	VIP
Spread	From 1.6	From 0.0	From 0.0
Swaps	**	**	**
Commision	0.0	2 per side per 100K traded	1.6 per side per 100K traded

Definition of costs:

SWAPS

- **SWAPs are determined by the overnight interest rate of each currency; the overnight rate is the interest rate that the banks would in theory lend and borrow from each other.
- A swap fee is charged when a position is held overnight. As an example, for FX, the swap charge is the interest rate differential between the two currencies of the pair.
- ** SWAPs can be seen on our [website](#) and in our platform.
- We are adding Mark up on that overnight interest rate (SWAPs)." **SPREADS**
- The difference between the buy (Ask) price and the sell (Bid) price. When a position opens, the spread "cost" is realized. Traders should note that in the event of low liquidity, spreads might significantly increase from their normal levels.

COMMISSION

- A commission "cost" is based on volume transaction and is one charge for both open and close a position. For example, a client open 1 lot of EURUSD, (The commission is 2 per 100k), as a result the client will be charge one time on the opening of the position 4 EUR (2 for open and 2 for close)
- "On ECN Pro account all commission charges are based on percentages (0.0020%) of the trade size in the base currency per side, and 0.0040% Round Turn.
- For example, if you open 1 lot EURUSD then the commission is 2 EUR per side and 4 EUR Round Turn. For 1 lot GBPUSD it is 2GBP per side and 4 GBP RT. For 1 lot AUDUSD it is 2 AUD per side and 4 AUD RT. If you have USD account then 4 EUR , 4 GBP , 4 AUD will be automatically converted to USD. So, for example, if you open 0,01 lot EURUSD then the commission is 0,02 EUR per side and 0,04 EUR Round Turn. Calculation: 1lot=100000, 0.01 lot=1000. $1000 \times 0.0020\% = 2$. And $2/100\% = 0.02$ EUR per side or $1000 \times 0.0040\% = 4$. And $4/100\% = 0.04$ EUR RT.

7. Liquidation Level

Any open positions you have on your account may be automatically closed if your available funds fall below 30% of the required margin to maintain those positions open.

8. How long should I hold it and can I take money out early?

There is no minimum period that you must keep this investment open and you can open and close it at any time while the market is open 24 hours a day, 5 days a week. You can request a withdrawal of available funds on your account at any time and this will be processed the same working day or the next working day in the case the withdrawal request was placed after normal working hours. There is no recommended holding period, no cancellation period and therefore no cancellation fees. However, overnight funding cost can eat away at long term exposures.

9. How can I complain?

If you have complaint, you should submit a Complaint Form to the Complaints Management Function of Tickmill Europe Ltd (ex Vipro Markets Ltd) by email at complaints@vipromarkets.com or by post at our address: Kedron 9, Mesa Geitonia, 4004 Limassol, Cyprus or by Facsimile at 0035725247651. They will then issue you with an initial acknowledgment receipt of your complaint which will include a unique reference number for your complaint. In accordance, the complaints management function will investigate your complaint and provide you with a final decision within 2 months of the complaint receipt. A copy of the Firm complaints procedure can be found [here](#). If you are not satisfied with the final decision the you can submit a complaint to the Financial Ombudsman (<http://www.financialombudsman.gov.cy>)

10. Other relevant information

The Legal Documents on our [website](#) contain important information regarding your account. You should ensure that you are familiar with all the terms and policies that apply to your account. Further information with regards to this product can be found on our website: <https://www.vipromarkets.com/trading-conditions/account-types/pro-account/> Note: Tickmill Europe Ltd (ex Vipro Markets Ltd) accepts no liability as to the accuracy of information in this document or any losses made by relying on the information contained within it.